

Frequently Asked Questions

Related Questions

I discovered a leak in the pipe near my water meter. Will TBA repair this leak?

The repair of any plumbing other than the water meter itself is the homeowner's responsibility. TBA is not responsible for plumbing inside the home, or water service lines in the ground on the house side of the curb stop.

I have purchased a water softener and have been asked what the grain of hardness is in my water and iron?

There are 16.2 grains per gallon of water hardness and less than 0.1 milligrams per liter or parts per million of iron.

Is there fluoride added to the water in our area?

No, we do not add fluoride to our drinking water.

What are the current water/sewer rates?

Effective December 7, 2023, TBA's current water rate is \$5.36 per 1,000 gallons of water and \$8.87 per 1,000 gallons of sewer. Service charges are \$14.00 per month for water and \$14.00 per month for sewer (or \$84.00 per quarter for both water & sewer). For more information on rates, charges and fees, visit the [Helpful Links](#) page.

When should I expect my water and / or sewer bill?

Water and/or sewer bills are mailed on a quarterly basis. Bills go out the first week of the months of February, May, August and November.

Will I be charged for sewer when I use my hose to fill my pool?

Yes, we assess sewer fees to water used for filling pools, washing the car, watering the lawn, etc.

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