ANNUAL REPORT 2023



Prepared By

Randall S. Floyd Chief of Police

TBPD Mission Statement

The TBPD will cooperatively seek a partnership with the citizens of the Borough of Telford in order to provide the highest quality of police services.

THE GOALS OF THE PARTNERSHIP ARE:

- To protect life and property,
- To enforce all laws fairly and impartially,
- To improve the quality of life for all citizens,
- To resolve problems that affect our community.

All personnel will help to accomplish these goals by acting with a high level of integrity, professionalism and spirit of police and community cooperation.

The TBPD will take a proactive approach in addressing citizen concerns and will utilize all available resources to apprehend violators and to ensure that all rights guaranteed under the Constitutions of the Commonwealth of Pennsylvania and of the United States of America are protected.

The TBPD will provide training and equipment and will challenge all personnel to develop and improve skills necessary to provide the highest quality services available to protect and serve the citizens of the Borough of Telford.

TBPD Core Values

The following are the core values that shall govern the operation of the TBPD at all levels:

- 1. *Integrity* We will be honest in all that we do.
- 2. Justice We will be fair to all.
- 3. *Respect* We will demonstrate respect for all.
- 4. *Duty* We will protect all.
- 5. Service We will help all those in need.

TBPD Ethics Motto

"Do the Right Thing ... Always"

Accreditation



The TBPD was awarded initial accreditation in March of 2017 by the Pennsylvania Law Enforcement Accreditation Commission (PLEAC). In January of 2020, the department had its first re-accreditation assessment and passed with accolades. Included in the final report was the following quote from the lead PLEAC assessor:

"The Telford Borough Police Department sets an example that should be emulated by other law enforcement agencies."

The TBPD had its second re-accreditation assessment in January 2023. Again, highly complimentary comments were made concerning the professionalism and capabilities of the small department.

Being awarded PLEAC accreditation means that the TBPD has written policies covering 100 plus high liability standards and is adhering to those guidelines. Each standard then has additional substandards that also must be adhered to by the members of the agency. The standards are broken down into four key areas of the organization:

- 1. Organization and Managerial Role
- 2. Law Enforcement Functions
- 3. Staff Support Responsibilities
- 4. Pennsylvania Legal Mandates

There are multiple benefits to being accredited through PLEAC. Some of them include the following:

- Establishes a credible framework for evaluating agency practices and procedures
- Reduces agency risk and exposure to lawsuits
- Decreases some liability insurance expenditures
- Improves law enforcement community relations
- Increases employee input, interaction, and confidence in the agency
- Enlarges the outlook and viewpoints of managers, officers, and employees
- Identifies and highlights the capabilities and competence of the agency
- Furnishes a solid foundation for the agency to build upon for further progress

- Provides reliable methods to improve essential management procedures
- Extends agency accountability to the public and elected officials
- Enhances planning and innovative activities by all agency personnel
- Develops improved methods for providing services to the community
- Encourages problem-solving activities within the agency

Personnel

Current TBPD personnel include eight full-time officers (including the Chief of Police). A fulltime civilian Administrative Assistant and a part-time Civilian Police Specialist rounds out the roster.

There were some changes in staffing during the year. Officer Sara Miller, who left to take a position with the Lower Salford Township Police Department, returned to TBPD in the early part of the year. Officer Alisa Buonanno left to take a position with the Upper Gwynedd Township Police Department. Then towards year end, Officer Kyle Heffernan had the opportunity to take a position with the Douglas Township (Berks County) Police Department, which is close to his residence. He left for a brief period, but then returned to TBPD.

Administrative Assistant Alana Stanziano left to take advantage of a fully remote position that offered her a better family / home situation. Though everyone was sorry to see her leave, Brittany Beres was hired to take her position. She is working out very well.

A milestone was hit during the year when the three part-time officers; Sara Miller, Erica Robbins, and Chris Hough, all passed the civil service process and became full-time officers. This is the first time in history that the TBPD has not had a compliment of part-time officers. Utilizing officers in a part-time capacity is no longer practical or cost effective. It was a good move on the part of Borough Council to make this happen.

On another note, Officer Sara Miller learned that she was pregnant. She worked regular duty until October, when she was knocked to the ground dealing with a severely mental ill man. She finished out the year working administratively, helping to complete many tasks that needed to be done.

Furthermore, Detective Daniel Fox completed his 30-year career. He retired on January 12, 2024.

[&]quot;The greatness of community is most measured by the compassionate actions of its members" -Unknown

TBPD Roster

Chief of Police Randall S. Floyd

Administrative Assistant Brittany Beres	Corporal / Detective (OIC) Tori M. Adams	Detective Daniel S. Fox (retired 1/12/24)
Civilian Police Specialist Alysa Cianciarulo	Full-Time Patrol Officers Jeremy Y. Kim Kyle Heffernan Robert F. Seville	
	Sara Miller Erica Robbins Christopher Hough	

Staffing

The TBPD, even though additional officers were gained full time, two additional officers are needed to staff the police department properly. Plans will be presented in the future towards that goal.

12 Hour Shift

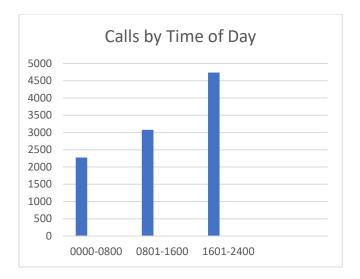
In 2020 officers transitioned to a 12-hour shift. The exception would be Sunday when officers work three eight-hour shift. This shift change, which is utilized by most every other police department in Bucks and Montgomery Counties, has proven to be more efficient and has allowed the officers to have more days off. It also coincides with many of the training programs that are available to law enforcement. As far as management goes, this schedule should have been implemented years ago.

SHIFT SAMPLE

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
0600 -1400	0600 -1800	0600 -1800	0600 -1800	0600 -1800	0600 -1800	0600 -1800
1400 -2200	1800-0600	1800-0600	1800-0600	1800-0600	1800-0600	1800-0600
2200 -0600						

OPERATIONS

Total calls for service and incidents for 2023 10,084



Patrol Operations

The backbone of a police department is its patrol force. TBPD is no different. It is typically the first contact that the public will have if they are a victim of a crime or involved in another form of required service. The TBPD's patrol force is excellent.

Patrol officers begin their shift by conducting a number of safety and equipment checks, logging onto the patrol vehicle computer and contacting the communications center to register their tour of duty.

Each shift is different and unique. The officer must remain available by radio and is accountable at all times by the patrol vehicle computer (MDC / Mobile Data Computer). The MDC interfaces with the countywide report management system (RMS). All calls are assigned a department report number.

During the shift, the officers respond to radio calls, which are typically a result of a 911 call. The calls can be for a myriad of issues; disturbances, disputes, crimes and traffic crashes or related incidents. In the case of reported criminal incidents, the officer conducts a preliminary investigation to determine whether or not the services of the detective will be required. If not, the patrol officer will proceed with the investigation, arresting or filing charges against the offenders.

The patrol officer is also tasked with providing crime victims with a packet of information that informs them of services available to them from county and state agencies. In a situation involving domestic violence, the officer may have to assist the victim with seeking the services of a shelter and or alternative living arrangement in order to keep them safe.

When officers are not responding to calls for service, they involve themselves in traffic enforcement, community policing initiatives, investigation or report writing. All incidents and calls for service require a written report.

Traffic

Officers are required to make a minimum of 2.4 MVS per shift on average. Most officers exceed that minimum. Though officers are required to stop vehicles, they are given latitude to use their judgement with enforcement. Only in cases of egregious motor vehicle offenses and / or operator's license infractions, no registration and / or insurance are officers required to issue a citation.

Speeding remains one of the Borough's biggest traffic issues. 2023 was no different, in fact, speeding generates a considerable number of complaints from residents. Speeding motorists' impact every street and alleyway in the Borough. The majority of MVS are made on speeding motorists.

In addition to patrol enforcement, TBPD utilizes several strategies to reduce speeding and to make the roadway safer. Some of them are as follows.

Extra Duty Speed Enforcement Details (EDSEDs)

These details resumed in 2023. The EDSEDs are four-to-six-hour details where an officer is assigned solely speed enforcement. They do not respond to calls during that period. The details are staggered at different times of day and officers concentrate on the "Targeted Speed Enforcement Zones". One overtime detail a month is offered to fulltime officers, and then two are offered to parttime officers. There were 147 MVSs made targeting speeding vehicles as a result of the details. 20 were cited for speeding violations. Warnings and citations for other issues were also written.

<u>Radar Speed Sign</u> The radar seed sign was in use throughout the year.

During 2023 the following were issued as a result of total motor vehicle stops conducted resulting in the following:

Traffic Citations 493

Written /Verbal Warnings 1,662

Total Traffic Stops: 1951

"Bravery is not the absence of fear but action in the face of fear" -Unknown

Motor Vehicle Crashes

TBPD investigated the following motor vehicle crashes during 2023:

Reportable	22
Non-Reportable	35
Injuries	6
Fatalities	0
Hit & Run	19
DUI Related	19

Total Motor Vehicle Crashes62

Bus Patrol

Bus Patrol is a program started during the year that works in conjunction with Transportation Services. Several cameras were installed on the buses and when there is a stop violation a video is sent to the department. Corporal Tori Adams and Officer Robert Seville monitor these reports and appropriate citations are issued. It is an administrative process, much like red light cameras in other municipalities.

During 2023 there were 28 school bus stop violations reported through Bus Patrol. 22 citations were issued after reviewing the video evidence.

Bicycle Patrol

Bicycle patrol was not utilized in 2023 due to no trained personnel.

Tactical Team

The TBPD remains part of the Montgomery County SWAT – Central Region Team. TBPD currently has no officers assigned to the team. There were no SWAT related calls in the Borough during 2023.

Special Events

TBPD provided security, traffic assistance or support to the following special events:

Walk for Unity	Telford Borough Christmas Tree Lighting
Boy Scouts Bicycle Rodeo	Telford Borough Night Market
Penn Avenue Car Show	Souderton Holiday Parade
Moyer Indoor / Outdoor 5K	Numerous Birthday / Graduation Drive By Events

Criminal Investigations

Many calls and / or incidents result in a crime being committed. Sometimes, the identity of the person(s) involved is immediately apparent. Other times extensive investigation is required to determine the identity of the offender and the elements of the crime that were committed. In many cases, these investigations can take weeks, months and even longer to properly complete.

While each patrol officer conducts criminal investigation at a minimal level, situations that are likely to require numerous interviews, search warrants, specific laboratory analysis, etc. are turned over to the Detective to investigate. The Detective works closely with all of the officers, the respective District Attorney offices, and other law enforcement agencies in order to further investigate criminal activity.

Additionally, there are also some types of incidents that, though are not criminal in nature, require a significant amount of time and resource to investigate. Missing children, death scenes, and many child abuse allegations that are made through the State Child Abuse Hotline (ChildLine) are examples of this. These are necessary to investigate because, though on the face they may not appear criminal, a thorough inquiry may reveal otherwise.

In 2023 there were many cases that required extensive investigation. The following are examples of <u>some</u> of the cases investigated during the year:

- Burglary of Smoke Shop where Skill Machines were broken into, and cash stolen
- Stolen vehicle arrest
- Stolen U-Haul truck arrest
- Burglary Car Wash arrest (X2)
- Suicidal combative subject
- Several SWATTING incidents, arrest by FBI out of state
- Numerous warrant arrests
- Theft of cash by employee at VFW arrest
- Stolen vehicle arrest
- Rash of vehicle break ins
- Ongoing, tumultuous neighbor disputes
- Kidnapping / Assault arrest
- DB Firearms burglary arrest
- Numerous harassment investigations
- Burglary arrest (X2)
- Fraud of \$120,00 by employee arrest
- Elderly fraud of \$22,000 investigation
- Juvenile on juvenile sexual abuse investigation
- Several juvenile sexual abuse investigations / arrests
- Domestic violence by strangulation arrests (X2)
- Domestic violence by pepper spray arrest
- Numerous domestic violence arrests
- Road rage arrest
- Fleeing / DUI arrest
- Elderly fraud of \$15,000 investigation
- Lyft fraud arrest
- Several assaults arrests
- Several mental health investigations

- Several DUI arrests
- Several drug arrests

Total Criminal Arrests 168 Total Non- Traffic Citations 29

ADMINISTRATIVE

Training and Development

Regular and ongoing training of officers and staff remains an important aspect of the TBPD. With the laws and court decisions effecting law enforcement, it is very important that officers and staff are well trained and prepared to do their jobs properly and effectively. The TBPD uses several internal and external sources for training

Outside Formal Training

Outside training is sponsored and facilitated by another entity. This usually involves a seminar, workshop, or conference type of setting, however, due to COVID, many of the programs were conducted via Zoom or webcast. During 2023 the following outside training was obtained:

Officer Sara Miller Act 180

Officer Robert Seville Act 180 Instructor Development

Corporal Tori Adams

Act 180 LEAD – Indian Valley Chamber of Commerce TASER Instructor FBI Inter-County Detective School On-Scene Vehicle Collision Investigation

Officer Jeremy Kim Act 180

Officer Erica Robbins

Act 180 On-Scene Vehicle Collision Investigation

Officer Kyle Heffernan Act 180

Officer Christopher Hough

Act 180 Delivering Death Notifications Human Trafficking Trauma Victim Response

In-Service Training

In-service training is typically held during departmental meetings. All officers and staff are included. It is usually presented by the Chief of Police and can include a variety of topic areas. Quite often it is a more detailed review of a policy, a relevant / timely law enforcement issue, or a pertinent accreditation standard. It can also be a mandated issue that requires a certified instructor. During 2023 the following in-service training was conducted.

- Domestic Violence
- Critical Policies and Responsibilities
- Stop and Frisk
- Interviews and Statements
- Procedural Justice
- Defense Tactics
- Firearms Qualifications
- Less Lethal Weapons Qualification

Informal Training

Informal training is delivered through a variety of means. All officers and staff are included. It can include articles, YouTube videos, PowerPoint presentations, etc. It is used for policy review and to make officers aware of pertinent law enforcement issues. During 2023 the following informal trainings were conducted:

- Arrest, Transport and Temporary Holding of Prisoners
- Policing Open Carry of Firearms
- Use of Force
- Weapons Safety Training
- Code of Conduct
- Emergency Driving
- Amber Alert
- Crime Victims
- Vehicle Pursuits
- Foot Pursuits
- Professional Ethics
- U.S. Constitution and Bill of Rights
- Harassment in the Workplace
- Mental Health Emergencies
- Handcuffs and Restraints
- Bias-Based Policing
- Automated License Plate Reader
- Procedural Justice

Chief's Roll Call

A new initiative that was instituted in 2023 was the Chief's Roll Call. The Chief's Roll Call is an 10-15 slide Power Point presentation that is created by the Chief of Police and is then narrated through a video link. The purpose is to provide a consistent message to all officers and staff on a regular (typically bi-weekly) basis that addresses critical issues, law changes, department

concerns, etc. It is as if the officers are all in the same room, getting the same message like in a larger department's roll call before each shift.

In addition to getting essential information, there is a slide or two on safety issues. Items like safe driving, extreme weather and being alert and not complacent are some of the issues covered in the safety segment.

There is then a training component. Policy reviews or quick, easy to cover issues are addressed (reminders). Some of the training items addressed in the Chief's Roll Call include:

- Reports
- Crash Reports
- Patrol Expectations
- Motor Vehicle Stops
- Strip and Body Cavity Searches
- Emotional Health
- Ethics
- Prisoners in Emergency Room
- Complaints Against Officers
- Graham v. Connor
- Fingerprinting Compliance
- Use of Force
- Notifications and Callouts
- Reflective Safety Vests
- Emergency Driving

The Chief's Roll Call is also a platform to recognize excellent work or achievements in a public manner. Those slides often include funny graphics or photos.

Officers have commented that the Chief's Roll Call is far more effective than just reading a memorandum. It has gotten valuable feedback from officers and staff. The initiative will continue into the future.

Ethics and Standards

Ethics Training

The goal of the TBPD is that each and every member; sworn and unsworn, full-time or part-time, maintain the highest ethical and professional standards. Ethics is discussed at each department meeting, it is addressed on each memorandum, and it is expressed in various ways throughout the headquarters building.

All newly hired officers undergo the "Ethics Core" training which highlights the TBPD policies, expectations, Mission Statement, Core Values, Code of Conduct, Code of Ethics, etc. It is made extremely clear what is expected of them both <u>on and off duty</u>.

All members of the TBPD receive, at minimum, four hours of ethics specific training per year.

The TPPD Ethics focus is based on four key areas; Policy, Hiring, Training and Accountability. Each area is important and necessary to maintain high integrity within the department.

TBPD ETHICS PROGRAM

POLICY	HIRING	TRAINING	ACCOUNTABILITY
Mission Statement	High Ethical Standards	Ethics Core (New Hires)	Identify Issues
Core Values	Background Guidelines	Ethics Emphasis	Corrective Measures
Code of Ethics		Informal Training	Reward / Discipline
Code of Conduct		In-Service Training (Four Hours Annually)	Random Drug Testing
Ethics Based Policies		Hours Annually)	Serious Incident Review

"Do the Right Thing....Always" Telford Borough Police Department's Ethics Motto

Use of Force Incidents

All uses of force by TBPD officers are investigated and reviewed. A Use of Force Report is completed anytime an officer encounters a situation that involves more than uncontested handcuffing. In 2023 officer's utilized force on 12 occasions and only one of those occasions did a subject claim that he was injured (complaint of pain). In one other incident the subject was treated for injuries resulting from his DUI related vehicle crash.

In all use of force cases, it is evaluated to determine if there was a better way that the situation could have been managed. It is also evaluated to determine if there needs to be additional training on the part of the involved officer or the department as a whole. There is also consideration to whether there are any biases or trends of concern that need to be addressed.

2023 Uses of Force

Age	Sex	Race	Type of Incident	Force Utilize
33	М	В	On view Arrest	TASER Aimed
42	М	W	On view Arrest	TASER Aimed
42	М	W	Domestic	TASER Aimed
22	М	А	Mental Health	Open Hand
39	М	W	On view Arrest	Open Hand
20	F	W/H	On view Arrest	Open Hand / TS Aimed
22	М	W	On view Arrest	Firearm Aimed
35	М	W	Assist	Open Hand
39	М	W	On view Arrest	TASER Aimed
59	М	W	On view Arrest	TASER Deployed
26	М	W	On view Arrest	Open Hand
24	М	W/H	On view Arrest	TASER Deployed

Complaint Against Officer Investigations

There were two complaints made against officers in 2023 that required investigation. Both resulted in documented counseling.

Random Drug Testing

A random drug testing procedure was enacted in 2013. A total of eight members a year are drawn at random for the drug testing. All members are registered in the pool including the Chief and the Administrative Assistant. Grand View Workplace Health is the provider and control the random pulls.

It should be noted that this is solely for integrity purposes. There have been no concerns of drug use / abuse among the department.

The random drug testing is a part of the overall drug and alcohol policy. It is well received by the officers and the procedures fit easily into the routine of the schedule. All members who are pooled go for their testing while on duty. No one is subjected to testing on their time off.

No member of the TBPD who has had a random drug test has resulted in a positive reading.

Performance Evaluations

Accountability of taxpayers' money is important. To ensure that members of the TBPD are working and performing at a standard deserving of the taxpayers, performance expectations are published, and each is held accountable to them.

Performance evaluations are conducted every six months and officers are objectionably graded on 40 job specific metrics. The Detective, Administrative Assistant, and Police Specialist are graded differently using specific metrics that relate to their specific jobs. Those failing to meet acceptable standards in any of the metrics are counseled, provided training, etc. <u>Most performance issues have been minor and have been rectified through this process</u>.

Citizen Surveys

Each month eight to ten complainants, victims, witnesses, or other contacts, from incidents that occurred during the previous month, are selected at random and are then sent a Citizen Survey along with a SASE. The survey is intended to obtain constructive feedback on the service that the subject experienced. Response is approximately 30%. Responses are anonymous unless the subject wants to follow up. It is another tool that is utilized to measure the level of service by the TBPD.

Personnel Early Warning System (PEWS)

In March of 2018, a Personnel Early Warning System (PEWS) was created to provide a mechanism to assist the Chief of Police in proactively identifying any individual and / or collective employee patterns of deficient performance and / or potential misconduct and then taking a documented and non-disciplinary action to correct the noted deficiencies.

There are 20 Factors of Concern that are monitored and if an officer demonstrates behaviors / experiences in two or more, it triggers the system and the Chief meets with the individual(s) to discuss concerns. Non-disciplinary remedies are offered such as EAP, other counseling, training, or remediation.

There were no incidents / triggers to the PEWS in 2023

Strategic Plan 2024-2026

The TBPD Strategic Plan for the years 2024-2026 was completed. The plan will direct the department up through the Chief's retirement in 2026.

Facilities

The lobby of the headquarters building was renovated and hardened for security purposes. The lobby is now protected by bullet-proof panels and new security window. A steel inner door was also installed. This was a long overdue project, but it is now complete and provides a high level of security for the department.

Another project that was completed was the renovation of the support office. With the additional officers, workspace was needed. A counter was installed, and the room was painted, and new window shades were installed. It is a very nice improvement.

The detective's office needs to be repainted and to have a new window shade installed. That will be done in-house in early 2024.

Other than routine maintenance, etc., the building is in good condition and very functional.

Financial

YEAR END 2023 BUDGET

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		Budget	2023 Actual
POLICE			
01-410-122	WAGES - POLICE CHIEF	129,820.00	129,819.16
01-410-130	CONTRA-WAGE REIMBURSEMENT	-	-
01-410-133	WAGES - DETECTIVE	138,295.00	132,705.08
01-410-134	WAGES - PATROLMEN	486,340.00	486,160.03
01-410-135	WAGES - PATROLMEN PART-TIME	64,325.00	109,909.78
01-410-140	WAGES - SECRETARY	87,475.00	54,189.39
01-410-156	HEALTH/HOSPITALIZATION INSURAN	215,620.00	159,396.49
01-410-159	LIFE & DISABILITY INSURANCE	8,855.00	8,316.89
01-410-160	PENSION	63,482.00	64,396.33
01-410-161	SOCIAL SECURITY	60,515.00	68,911.64
01-410-163	POLICE HEALTH SAVINGS ACCT	6,000.00	7,000.00
01-410-164	WORKERS COMP INS.	56,970.00	15,745.32
01-410-210	OFFICE SUPPLIES	1,800.00	2,173.22
01-410-231	GASOLINE	14,000.00	13,356.56
01-410-238	UNIFORMS	5,000.00	5,323.21
01-410-240	MATERIALS & SUPPLIES/OPERATING	6,000.00	5,504.62
01-410-260	MINOR EQUIPMENT	1,500.00	3,414.21
01-410-321	TELEPHONE	7,220.00	9,303.10
01-410-326	OFFICE EQUIP & REPAIR	14,355.00	11,482.71
01-410-327	RADIO EQUIP	-	2,340.00
01-410-375	VEHICLE MAINT & SUPPLIES	12,800.00	22,275.94
01-410-420	DUES, SUBSCRIPTIONS, MEMBERSHI	5,615.00	5,985.00
01-410-440	LAUNDRY & DRY CLEANING	500.00	-
01-410-460	MEETINGS, CONF. & SCHOOLING	13,800.00	9,941.67
01-410-490	OTHER SERVICES	15,055.00	13,255.94
01-410-521	S.P.C.A.	250.00	-
01-410-522	NORTH PENN TACTICAL RESISTANCE	3,500.00	4,000.00
01-410-700	WEBSITE DESIGN/MAINT	400.00	529.08
01-410-740	MACHINERY & EQUIPMENT	2,200.00	1,239.27

1,421,692.00 1,346,674.64

The 2023 Year End Budget indicates that 95% was utilized, leaving \$75,017 surplus. Vehicle Maintenance & Supplies was high. There were a number of maintenance problems with the patrol vehicles throughout the year. Also, wages were up but stabilized after part-time officers were hired and their fulltime status stabilized.

OVERTIME BREAKDOWN BY HOURS

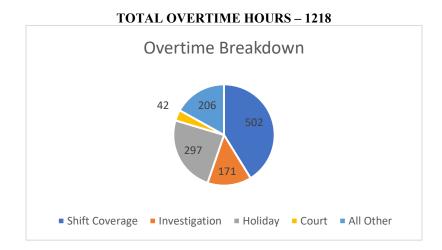
Shift Coverage - 502

Investigation - 171

Holiday – 297

Court - 42

All Other - 206



Financial Grants Received

TBPD received no financial grants during 2023. However a Automated License Plate Reader, valued at approximately \$22,000 was received through Montgomery County. That is further explained under the Technology section of this report.

Vehicle Fleet

TBPD maintains five vehicles; three for patrol and two unmarked vehicles. The Chief and Detective primarily use the unmarked vehicles.

Vehicle maintenance costs remain high due to the heavy use of the patrol fleet. They are kept serviced regularly and follow the maintenance recommendations to prolong their serviceability.

VEHICLE MILEAGE

2016	2020	2022	2003	2013
Ford Interceptor	Ford Interceptor	Ford Interceptor	Chev Equinox	Chevrolet Malibu
Patrol	Patrol	Patrol	Detective	Chief
65,556	60,609	24.571	40,416	77,589

Legal Issues

Labor attorney Christopher Gerber, Esq. was consulted on two issues throughout the year. One was in regard to the proper handling of Officer Sara Miller's maternity leave. The second was in regard to Officer Kyle Heffernan's re-instatement after he left and returned.

Technology

New In-car (ICC) and Body Worn cameras (BWCs)that were purchased in 2022 and were not received until very late in the year, were placed into service in January. The new system is working very well.

The TBPD received an Automated License Plate Reader (ALPR) through a grant in Montgomery County. The ALPR was installed on the newest patrol vehicle and was immediately placed into service. It is a very valuable piece of equipment. Ideally, grant money will become available, and more units can be purchased. It would be ideal to have one installed on all three patrol vehicles.

Homelessness

Throughout the year TBPD officers assisted several people who were homeless. Monies from the department's Emergency Fund are used to provide temporary shelter, food, and other expenses. Officers will direct the people to advocacy service, like Keystone Opportunity Center, for a more permanent solution to their needs. The homeless issue is growing each year in the region.

Right-to-Know / Open Records

The TBPD received 20 RTK requests for the year. 17 of the requests were from one resident.

Outer Carry Vests

Outer Carry vests were purchased for each of the officers during the year. The new carriers use the same ballistic panels but allow it to be worn on the outside of the uniform. It is much more comfortable for the officer and takes weight off of their hips which reduces back and hip issues. No weapons are carried on the out vest, only tourniquets, radios, or handcuffs so as to avoid a militaristic appearance.

> "There could be no definition of successful life that does not include service to others" -President George H.W. Bush

GOALS FOR 2022

- 1. Complete the firearm destruction process that began in 2023 but was delayed due to additional paperwork required by the District Attorney's Office.
- 2. Fully implement Power DMS in the management of PLEAC Accreditation files.
- 3. Plan and facilitate a Citizens Police Academy program.
- 4. Develop a Staffing Report and plan for the hiring of additional officers.
- 5. Continue to follow Succession Plan for Corporal Adams to succeed in Chief's position.
- 6. Maintain full compliance with PLEAC accreditation standards.
- 7. Provide relevant training for all officers on critical law enforcement issues.

END OF REPORT